



UNIVERSITY OF ZENICA
(Bosnia and Herzegovina)



**FACULTY OF MECHANICAL
ENGINEERING**



**UNIVERSITY ERLANGEN
NUREMBERG (Germany)**



**QUALITY ASSOCIATION of
BOSNIA and HERZEGOVINA**



**INSTITUT ZA PRIVREDNI
INŽINJERING**

Main topic
THE ROLE OF QMS
IN CRISIS SITUATION

Proceedings indexed in:

INDEX COPERNICUS
EBSCO HOST (Engineering Source)

**12th RESEARCH/EXPERT CONFERENCE WITH
INTERNATIONAL PARTICIPATION**



17-19 June 2021, Neum, Bosnia and Herzegovina



- CALL FOR PAPERS -

POZIV AUTORIMA I UČESNICIMA

Organizacioni odbor poziva sve zainteresovane autore i učesnike da abstrakte radova (najviše do 100 riječi) pošalju najkasnije do 28.02.2021. godine. Službeni jezici Konferencije su engleski, bosanski, srpski i hrvatski.

On line prijava na www.quality.unze.ba

INVITATION TO THE AUTHORS AND PARTICIPANTS

Organizing Committee would like to invite all potential authors and participants to submit abstracts (up to 100 words), not later than February 28th 2021. The official Conference languages are English, Bosnian, Serbian and Croatian.

On line registration on www.quality.unze.ba

TEMATIKA SKUPA

Naučno stručni skup će raditi na slijedeći način: plenarna sjednica (uvodni i pozivni radovi za globalne teme) i simpozij (radovi po temama skupa), sa posebnim akcentom na COVID 19. Obavještavaju se svi potencijalni autori da mogu pripremiti radove iz slijedećih tematskih oblasti:

1. KVALITET U PRIVREDI

Upravljanje kvalitetom (koncept, principi, alati I filozofija); Mjerenje karakteristika kvaliteta sistema i procesa; Metrologija; Kvalitet proizvoda i procesa; Kvalitet u održavanju; Upravljanje lancem snabdijevanja; Kvalitet i zaštita okoline; Inženjering kvaliteta; Ekonomika kvaliteta; Industrija 4.0; Upravljanje rizicima; Troškovi kvaliteta i upravljanje troškovima kvaliteta. Poslovna izvrsnost

2. KVALITET U OBRAZOVANJU I NAUCI

Pedagoški standardi i norme; Metode i postupci provjere i praćenja znanja studenata (učenika); Metode i postupci ocjenjivanja kvaliteta nastavnog osoblja; Samoevaluacija institucija u obrazovanju; Bolonjski proces; Akreditacija i certifikacija nastavnih programa i institucija; Zakonska regulativa u području obrazovanja; Akreditacija u visokom obrazovanju

3. KVALITET U JAVNOM SEKTORU

Kvalitet u javnoj upravi; Kvalitet u zdravstvu; Kvalitet u komunalnim preduzećima; Kvalitet u poljoprivredi; Kvalitet u proizvodnji hrane; Saobraćaj i kvalitet, Aspekti kvaliteta u procesu pridruživanja BiH EU; Kvalitet u politici; Kvalitet u medijima; Kvalitet u turizmu

4. STANDARDI I SISTEMI UPRAVLJANJA

Međunarodni standardi ISO 9000 - Sistemi upravljanja kvalitetom, Međunarodni standardi ISO 14000 - Sistemi okolinskog upravljanja; Međunarodni standardi ISO 45000 - Obezbjedenje zdravlja i sigurnosti; HACCP, ISO 16949, ISO 22000-Upravljanje sigurnošću hrane, ISO 27000-Zaštita informacija, ISO 26000-društvena odgovornost, ISO 50000 -Upravljanje energijom; Stanje i trendovi u razvoju standarda. Informacioni sistemi kvaliteta; Međunarodne nagrade kvaliteta; Standardizacija; Državni program kvaliteta; Modeli TQM-a i njegova evolucija; Integracioni sistemi kvaliteta



CONFERENCE TOPICS

The Research/Expert Conference will be performed as follows: plenary session (Key papers concerned global topics) and symposium (papers according to the conference topics), with special emphasis on COVID 19 . We would like to inform all the potential authors to prepare papers in the following topics:

1. QUALITY IN BUSSINES

Quality management (Concept, Principles, Tools and Philosophies); System and Process Performance Measurements; Metrology; Quality of product and process; Quality in maintenance; Supply chain management; Environment protection quality; Quality Engineering; Quality Economics; Risk Control; Business Excellence

2. QUALITY IN EDUCATION AND SCIENCE

Pedagogical standards and norms; Methods and procedures for control and monitoring of student achievements; Methods and procedures of educational staff quality control; Educational institutions self-evaluation; The Bologna process; Accreditation and certification of educational programs and institutions; Legislation in the education; ; Accreditation in Higher Education

3. QUALITY IN PUBLIC SECTOR

Quality in public institutions; Quality in health institutions; Quality in community enterprises; Quality in Agriculture; Quality in Food Processing Industry; Aspect of Quality in Process Accession BiH in EU; Quality in politics; The quality of the media; Quality in Tourism

4. STANDARDS AND MANAGEMENT SYSTEMS

International standards ISO 9000 - Quality Management System; International standards ISO 14000 - Environmental Management System; International standards ISO 45000 - Occupational Health and Safety; ISO 16949-Automotive quality management systems, ISO 22000-Food safety management system, ISO 27000-Information security management standards, ISO 26000-Social Responsibility, ISO 50000 - Energy Management system; Status and trends in the development of standards; Quality information systems; Quality awards; Standardization; National quality programs; TQM models and their evaluation; IMS

5. THE ROLE OF QMS IN CRISIS SITUATIONS

«This year's scientific/expert conference will be thematic, to answer the question of how quality management systems in various fields affected the readiness and response to crisis situations, with special emphasis on the Covid-19 pandemic.»



ZNAČAJNI DATUMI

- Prijava abstrakta radova28. februar 2021.
- Obavijest o prihvatanju abstrakta i dostava uputstva za pisanje radova 05. mart 2021.
- Prijava kompletnih radova10. maj 2021.
- Plaćanje kotizacije.....25. maj 2021.
- Finalni program 05. juni 2021.
- Kvalitet 2021.....17 - 19 juni 2021.

IMPORTANT DATES

- Submission of abstracts February 28th 2021.
- Notification of acceptance of the abstracts and instructions for preparing the papersMarch 05th 2021.
- Submission of the full paperMay 10th 2021.
- Registration fee payment.....May 25th 2021.
- Final ProgrammeJune 05th 2021.
- QUALITY 2021.....June 17th to 19th 2021.

KOTIZACIJA

Kotizacija za autore i učesnike Skupa je 150,00 EUR (300 KM) (uključujući i članove naučnog odbora i predsjedavajuće sekcija). Kotizacija obuhvata: zbornik radova sa skupa sa pratećim materijalima, prisustvo svim sekcijama i prezentacijama, osvježenje i piće dobrodošlice.

CONFERENCE FEE

The conference fee for authors and participants is 150,00 EUR (including members of the Scientific Committee, and session chairmen). The conference fee include: conference proceedings and accompanying materials, admission to all sessions and presentations, refreshments, and welcome drink.

ORGANIZING COMMITTEE

- Dr. Sabahudin Jašarević,
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- Dr. Nermina Zaimović-Uzunović,
- Dr. Samir Lemeš,
- Dr. Fuad Klisura
- Mr. Milenko Raguž
- MA. Emir Đulić, secretary



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VRIJEME I MJESTO ODRŽAVANJA SKUPA

Skup će se održati od 17 do 19 juna 2021. godine u Neumu - BiH, Hotel Sunce. Organizator zadržava pravo izmjene mjesta, datuma i načina rada konferencije, zbog epidemiološke situacije.

CONFERENCE DATE AND VENUE

The conference will be held from 17th to 19th June 2021 in Neum, Bosnia and Herzegovina, Hotel Sunce. The organizer reserves the right to change the place, date and mode of the conference, due to the epidemiological situation.



KORESPONDENCIJA - CORRESPONDENCE

Sve informacije u vezi Skupa možete dobiti na:
You can get all the information regarding the Conference at:
telephone/phone: +387 32 449-120, 449-145,
fax:+387 32 246-612
E-mail: sjasarevic@mf.unze.ba;
sabahudinjasarevic@yahoo.com
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Osobe za kontakt- You can also contact::

- Dr. Sabahudin Jašarević, president
- Emir Đulić, secretary

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BOSNIA & HERZEGOVINA



Neum is a holiday resort on the southern part of the Adriatic Sea, in the bay of Mali Ston and Neum channel. The Adriatic Sea between Split and Dubrovnik is gorgeous, very clean, and this is where Bosnia and Herzegovina has 24 km of its coastline.

In the waters of Neum high-quality fish (bream, dentex) and mussels, which are a culinary specialty of this part of the Adriatic coast.

Neum has a Mediterranean climate, with many sunny days. The sea temperature in summer reaches 27°, and the winters are mild, with rarely any snow.

The richness and diversity of cultural and historical heritage of Neum and its hinterland is witnessed by many visible archaeological sites from different periods: prehistoric settlements and crypts dating from the Bronze and Iron Ages, traces of ancient times, medieval churches and villages and necropolis of Bosnian medieval tumbstones - stećak.

In the immediate vicinity of Neum there are famous tourist destinations: Mostar (80 km), Dubrovnik (65 km), Počitelj (60 km), Blagaj (70 km), Ston (25 km), Međugorje (60 km), Kravice (50 km), Hutovo blato (40 km), Korčula (90 km).





Neum is located 60 km from Dubrovnik (80 km from the Dubrovnik airport), 70 km from Mostar and Međugorje and 30 km from Ploče and Metković, both of which have railway stations.

The Neum region cuts Croatia into two non-contiguous parts. This is a result of the Treaty of Karlowitz of 1699. In this treaty the Republic of Dubrovnik gave the Neum region to the Ottoman Empire to ensure that it would not border on the encroaching Venetian Republic.

The fact that the border into Bosnia and Herzegovina must be crossed to reach the southernmost region of Croatia has caused the Croatian Government to plan a bridge from Klek to Pelješac to circumvent the area.

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June 17-19th 2021, Neum, Bosnia and Herzegovina



